

# City of Oakland Park | Smart Metering Program



As part of the City of Oakland Park's efforts to continually improve its infrastructure, it has contracted with Energy Systems Group (ESG) and Utility Metering Solutions (UMS) to upgrade the City's water meters.

## Facts You Should Know

- With this new Advanced Metering Infrastructure (AMI) System, City employees will not need to manually take readings required for billing. This will significantly lower meter-reading costs and will provide you and the City with better usage data.
- Work will be done by installers wearing "ESG and UMS" company badges and yellow safety vests with "ESG and UMS" on the back. Trucks will also be marked with Utility Metering Solutions.
- Water interruption is expected to take less than 30 minutes.
- The ESG and UMS installation team will knock on your door to notify you of the meter change. If there is no answer, they will temporarily turn off the water, change out the meter, and leave a notice that this has been done.



For questions, concerns, or to report an issue following this installation, please contact UMS at **866-371-9374**. Should you have any questions or feedback, please contact the City of Oakland Park Utility & Billing Services at **954-630-4280**.

To learn more about the City of Oakland Park Smart Metering Program, visit [www.energysystemsgroup.com/oaklandpark](http://www.energysystemsgroup.com/oaklandpark)